



Terms and Conditions

I sincerely appreciate your business and therefore want to ensure that the type of services you need are what I offer. I generally work alone and therefore my services are limited and specific- to the benefit of us both. Please read the following terms and conditions before scheduling. Thank you!

I ONLY offer once per week, every week mowing services for the duration of the growing season (generally, May through October).

I won't ask you to sign any contracts, though I do ask that you commit to a minimum of four weeks of my services. After that, you may cancel at any time and for any reason. To cancel you can either send me an email at Green Samaritan.Colorado@gmail.com, call or text me at 720-902-1633, or send me a message through my web page: GreenSamaritanLawnCare.com. If you have not received a confirmation of your cancellation from me within 24 hours, please call me to confirm receipt.

As a matter of practicality and to ensure that I can consistently deliver the high level of customer service that you deserve, I currently only service the Founders Village area in Castle Rock (to include the nearby Terrain subdivision), and I only mow lawns on lots smaller than 7,500 sq ft. Keeping to my \$35.00 per week price is dependent upon staying within these perimeters.

Generally, the weekly mowing service is all that I offer so that I can concentrate on doing it well. Twice a year, and as my schedule allows, I may offer aeration, fertilization, and over seeding services. In the meantime, I am happy to provide you with a list of lawn contractors that I trust for your other lawn care or landscaping needs.

If your grass is greater than 6" tall, and/or is excessively wet, I can only effectively mow it by going over it twice (and bagging the grass*) and for an additional \$30 fee. Therefore I only mow on a weekly basis rather than biweekly or only occasionally. If your grass is too tall to mow, I will contact you beforehand, and you will not be charged.

You will be scheduled for the same mow day each week, based upon route efficiency, but I cannot accommodate requests for a particular day. Nor can I guarantee a specific time or that the weather won't prohibit me from working that day. I will attempt to work through light rain or snow, but if I need to reschedule, I will return at the very next available opportunity. I can provide you with a rough estimate (within a two-hour window) of my expected arrival time if you would like to contact me the day before your scheduled service. Further, I will not generally be mowing on any major holidays. If your regular day happens to fall on a holiday, I will make prior arrangements with you to either mow the first business day before or the next business day afterwards.

I cannot cut grass or weeds present in flower beds or rockscapes outside of your lawn's natural perimeter as the use of my equipment could create hazardous flying debris. I will mow over any weeds present in your lawn and can refer you to weed control options if you'd like.

Mulching: With very rare exception, I only mulch grass clippings. The many advantages to mulching far outweigh any claimed disadvantages. Please visit <https://extension.colostate.edu/topic-areas/yard-garden/> or <https://douglas.extension.colostate.edu/> to "ask an expert" if you just aren't convinced. In any event, *if I need to bag your grass because it is over 6" tall or if we have made prior arrangements for your clippings to be bagged, there will be an additional fee and the bagged grass will be left with you to be disposed of (or better yet, used for garden mulch) on your next garbage pick-up day.

Outdoor pets and watering schedules: Please avoid watering on the mornings of your scheduled mowing day and make every effort to arrange for your outdoor pets to be inside while I am there. Also, please do your best to clean up after your pet(s) prior to my arrival. If your pets are friendly and there is simply no alternative to them being present in the yard when I mow, please just understand that I will make every effort to keep your gates closed, but I cannot assume responsibility for their wellbeing.

My services are guaranteed. I am only successful when you and your lawn are happy. If you are at all unhappy with your service, please contact me immediately so that I can return to resolve the issue. If I cannot resolve it to your satisfaction, you will not be charged for the service.

I will notify you of any changes in services or necessary information regarding performance of services. Green Samaritan always utilizes proper safety procedures while performing services. If I require assistance at any point, all services will continue to be performed by qualified, experienced, trained personnel using practices and methods recognized as accepted standards in the lawn care industry.

Legal stuff:

As established herein, Green Samaritan shall perform the following services for you upon request:

- Weekly care for your lawn, to include, but not exceed, the following services:
- Grass cutting using small, walk-behind, power lawn mowers and related equipment.
- Trimming, edging, and air blowing of grass from sidewalks and driveways.
- Other services only as agreed upon by both you and Green Samaritan.

If you believe that you were billed in error, please contact me immediately. Any outstanding account balance will result in your account being placed on hold until a resolution is reached. Balances in arrears for 30 days or more will be referred to collections after I have made every reasonable attempt to collect payment myself.

By signing up for services, you agree to meet the terms of all reasonable requests of Green Samaritan necessary to perform my services under these terms and conditions. You agree that the provisions herein, shall have the effect of law, but in reference to matters not provided herein, these terms and conditions shall be governed by and construed in accordance with the applicable laws of the State of Colorado.